



## **Parent Code of Conduct**

At The Little Magpies Nursery, we believe that strong, respectful partnerships between parents, carers, and staff are vital to supporting every child's learning, development, and wellbeing. We are committed to creating a safe, welcoming, and inclusive environment for all members of our community.

This Parent Code of Conduct outlines the standards of behaviour we expect from all parents and carers to help maintain a positive and supportive nursery environment.

### **Purpose of This Code**

This policy is designed to:

- Encourage respectful and open communication between parents, carers, and staff
- Set clear expectations for appropriate behavior
- Help ensure a safe, supportive, and nurturing environment for all children, families, and staff

### **Expected Behavior**

We kindly ask that all parents and carers:

- Treat staff, children, and other families with kindness, respect, and courtesy
- Communicate with staff in a calm and polite manner, even in challenging situations
- Support nursery policies and work in partnership with us for the benefit of your child
- Raise any concerns using the appropriate channels (e.g., Room Lead or Nursery Manager)
- Ensure children arrive and are collected on time each day
- Keep us informed of any changes that may affect your child, including medical needs, contact information, or family circumstances
- Follow all safeguarding procedures, including mobile phone use and visitor protocols on-site

### **Unacceptable Behavior**

To maintain a safe and respectful nursery community, the following behaviors will not be tolerated under any circumstances:

- Shouting, swearing, or using aggressive or disrespectful language
- Threatening, intimidating, or confrontational behavior towards staff, children, or other parents
- Discriminatory, offensive, or inappropriate comments
- Posting negative, misleading, or defamatory content about the nursery or staff on social media
- Physically disciplining your child or any child while on nursery premises

- Attending the nursery site under the influence of drugs or alcohol

### **Responding to Breaches**

We take breaches of this Code of Conduct seriously. Depending on the nature and severity of the concern, we may:

- Arrange a meeting to discuss the issue with the parent/carer involved
- Issue a formal written warning
- Involve external agencies where appropriate
- Temporarily or permanently restrict access to the nursery grounds

Repeated or serious breaches may result in the withdrawal of your child's place at the nursery.

### **Working in Partnership**

We value our partnership with parents and carers and are committed to open, honest communication. By working together with mutual respect, we can ensure the best possible experience for every child in our care.

Thank you for helping us maintain a happy, safe, and supportive nursery environment.